

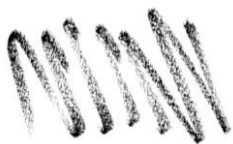
# We are Planet Mark Certified

Year 2.

**Crystalcare**  
Cleaning Services

This is to certify that Crystal Services PLC has achieved the Planet Mark by reporting a reduction in its carbon footprint and engaging its stakeholders.

Valid to: 31 December 2023



#### Empowering change for a brighter future.

The Planet Mark is a sustainability certification for every type of organisation, for products and real estate. Our certification recognises continuous improvement, encourages action and builds an empowered community of like-minded individuals who make a world of difference.



## Measure

**-71.7%**

Absolute carbon reduction.

**-72.9%**

Carbon reduction per employee.

### Location-based

**37.6 tCO<sub>2</sub>e**

Total carbon footprint.

**0.5 tCO<sub>2</sub>e**

Total carbon footprint per employee.

### Market-based

**28.8 tCO<sub>2</sub>e**

Total carbon footprint.

**0.4 tCO<sub>2</sub>e**

Total carbon footprint per employee.

We are committed to reducing our carbon emissions yearly so that together we can all halt climate change.

**Reporting Boundary:** Head Office (Unit 6, Loughton Business Centre, Langston Road, Loughton, Essex IG10 3SD)

**Emission Sources:** Electricity, T&D Losses, Water, Waste, Fleet, Paper, Homeworking (excluded from footprint)

**Reporting Period:** 01 Oct 2021 to 30 Sep 2022



## Engage

**75**

FTE employees.

We engage our employees and wider stakeholders to unlock their talent and knowledge to drive year on year progress in sustainability.



## Communicate

**9**

Sustainable Development Goals.

We recognise that transparent communication is essential for transformational change and we quantifiably contribute to 9 SDGs.